

Renault Zoe Q90 Quick Guide

Unplugging

- Hold the “**ChargePlace Scotland**” card (kept in the shelf just below the heating controls) up to the card symbol on the **charging point**, so it registers the charge is finished.
- **Wait about 10 seconds** until a “**Disconnect**” message is displayed. Only then can you **pull the socket out** of the charging point. If it doesn't come out with a firm pull, then it may still be locked. If the messages on the display indicate the socket is still in use, present the card again.
- **If the charging point socket is still locked, then call the Helpline on 0141 648 0750. Our charge point numbers are: West Whins = 51884; Tulloch Park = 51885.**
- At the car, **press the “plug” button** on the access card (key card), then **wait** till you hear a click as the **lock is released**, then **pull out the plug**.
- **Close** the small **black cap** & then the silver “**Renault**” **flap** to protect from rain.
- Put the cable neatly back in the boot.



Starting & Driving

First check that the charging cable is not connected. To **start the car** put your foot on the brake and press and release the POWER button to the left of the steering wheel. The main display will show “READY” etc. Now with your right foot on the brake, move the gear lever down to **Drive** or **Reverse** (while pressing the button at the top of the lever). As soon as you release the handbrake and take your foot off the brake, the car will start to move.

IMPORTANT: Always check there is **enough battery range** for the trip you have planned, shown on the top left of the main display in miles! When fully charged, the range is about 150 miles in summer and 120 miles in winter, providing your maximum speed is 55-60 mph. The more you use the accelerator, the faster the battery charge will be used up.

Clicking the button on the end of the wiper control lever lets you see **different information** on the **display**, e.g. the charge level and the odometer (**total miles driven**) - on the top right.

The **ECO mode** (button to left of gear lever) reduces acceleration and thus increase the battery range. Pressing the accelerator firmly and fully will temporarily disable ECO mode.

Parking / switching off: Put the gear lever into P, then press and release the POWER button.

Charging

- **Whenever you return** the Zoe to its parking space at the Park, please charge it so that the next user has enough range. (Unless there already over 140 miles of range left.)
- **Turn OFF** the power using the Start/Stop button; then fetch the charging cable from the boot.
- Now **activate the charging point** by holding the “**ChargePlace Scotland**” card up to the card symbol on the charging point until you hear a click and the display shows “Choose your socket”.
- Then push the **plug** *without* the blue rim into one of the charge point's sockets: A or B.
- Now **Press the “plug” button** on the key fob for a couple of seconds to open the charging flap, which is on the bonnet of the car.
- Pull the **charging flap up** and pull the **black cap** open from the left, so the socket is exposed.
- **Push the plug** with the blue rim into the **car socket**.
- You should now hear the car lock the plug in place, and the “ZE” sign above the socket should

start to flash and then change to a solid blue light. If that is not the case, check the messages on the charge point and car displays. You may try again or else call the Moray Carshare Helpline (08458 609 609). Or if you suspect a charge point fault, call their **Helpline on 03300 165 126**. Our charge point numbers are: West Whins = 51884; Tulloch Park = 51885.

Running out of charge / emergencies

- Don't wait till you run out of charge - take action before the range is **below 15 miles**.
- You can find which charge points are nearby at map.chargeplacescotland.org, which also shows if they are in use. While www.plugshare.com shows a few extra charge points, but not their usage. Our cable has a **Type 2 plug**.
- In **Elgin** there are suitable RAPID chargers at Northfield Terrace, Ladyhill Road; FAST chargers at the train station, Dr Grays Hospital, North Port car park and Linkwood Place (Arnold Clark).
- In **Nairn**: RAPID at Courthouse Lane and FAST at Golf View Hotel (Seabank Road).
- In **Inverness**: RAPID chargers at car parks on Cathedral St. & Raigmore Hospital; FAST chargers at Castle Wynd, Highland Council, Best Western Palace Hotel, & UHI campus.
- If you cannot find a charging point near enough, do not run the battery down to zero. Instead call our **helpline on 08458 609 609** or try **Renault Z.E. Assistance on 0800 169 7985**.
- **TOWING**: if the car needs to be towed, see pages 5.20 to 5.22 of the User Manual.

General Information

Tyre pressures: front & back: 36 PSI = 2.5 bars.

CHILD SAFETY: There is a switch on the rear edge of each back door, which you will see if you open the door, and can be used to make it “**child safe**” - i.e. when switch is down a child cannot open the door. **Child seats**: please read page 1.45-1.58 of User Manual. **Switching off airbag**: It is essential to deactivate the airbag for a rear-facing child seat. Find the switch that is revealed when you open the front passenger door – just around the edge from the air vent. With the engine off, turn to “off”. Once the engine is on, the warning light above the rear-view mirror will indicate the off status. Remember to turn the switch back to “on” after use.

Bonnet release: pull lever just in front of passenger door. Then push lever under bonnet just to right of centre towards the centre. Sprinkler fluid goes in container with yellow cap.

Flat tyre: if you have a puncture, there is a repair kit under the boot carpet, consisting of a compressor to put air into the tyre and a container with a sealant which will seal the hole, unless it is a very large puncture. See page 5.3 of the User Manual.

Using the switch to the left of the gear lever you can select **Cruise Control** or **Speed Limiter**. The controls are on the steering wheel: see pages 2.21 to 2.25 of the User Manual.

Auto headlights: Turn the lever on the left of the steering wheel to AUTO to set the headlights to automatically adjust between dipped or full – sensors detect light from oncoming vehicles.

Heating system: It is recommended to press the AUTO heating function. To change to manual control, turn the knob on the right side of the heating controls. This controls the fan speed, and turning anti-clockwise will **switch off the heating**. (Pages 3.4 to 3.18 in the User Manual.)

Before entering the car, you can turn on the heating and demist functions by giving a long press on this button on the access (key) card. It turns itself back off after 5 minutes or when you start the engine.



More information: see User Manual, Quick Guide and Rlink/Multimedia Guide in the glove compartment. Or contact our **helpline on 08458 609 609**.